

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
NOVEMBER 2020**

# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
25853	03/23/18 11/10/20	<b>Request Schedule Closed</b>	<b>Durations</b> 963.0 <b>S-to-C</b> 949.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd Harris Rd District 4
28036	03/27/19 11/26/20	<b>Request Schedule Closed</b>	<b>Durations</b> 610.0 <b>S-to-C</b> 580.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert that's at the entrance of Stillhouse Creek is collasping on Stillhouse Creek Dr	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr Stillhouse Creek Dr District 3
28066	04/01/19 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 592.0 <b>S-to-C</b> 575.0 <b>O-to-C</b>	Drainage Medium Priority Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past	Brown, Shirley Road Maintenance	Nelson, Velma Center St Center St District 3
28119	04/08/19 11/18/20	<b>Request Schedule Closed</b>	<b>Durations</b> 590.0 <b>S-to-C</b> 568.0 <b>O-to-C</b>	Drainage Medium Priority Need dig out repaired on pipe blow out.	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir 115 Channing Cir District 1
28234	04/23/19 11/20/20	<b>Request Schedule Closed</b>	<b>Durations</b> 577.0 <b>S-to-C</b> 553.0 <b>O-to-C</b>	Culvert Repair Medium Priority Driveway damaged near hydrant, said the dirt/gravel has washed away	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd Lubertha Rd District 3
28249	04/24/19 11/23/20	<b>Request Schedule Closed</b>	<b>Durations</b> 579.0 <b>S-to-C</b> 552.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln Lovelace Ln District 5
28401	05/08/19 11/23/20	<b>Request Schedule Closed</b>	<b>Durations</b> 565.0 <b>S-to-C</b> 538.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert that is on the corner has broken off	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest Hidden Crest District 1

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28501	05/20/19 11/30/20	<b>Request Schedule Closed</b>	<b>Durations</b> 560.0 <b>S-to-C</b> 526.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd	Harbor Rd District 1
Culvert has caved in, also needs gravel on the top and bottom							
28863	07/02/19 11/27/20	<b>Request Schedule Closed</b>	<b>Durations</b> 514.0 <b>S-to-C</b> 483.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive	Laura Dr District 4
End of road needs repair at the culvert...gravel							
28872	07/02/19 11/16/20	<b>Request Schedule Closed</b>	<b>Durations</b> 503.0 <b>S-to-C</b> 483.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd	Abernathy Rd District 4
Need culvert replaced							
29264	09/05/19 11/16/20	<b>Request Schedule Closed</b>	<b>Durations</b> 438.0 <b>S-to-C</b> 418.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N	Hwy 43 N
Need culvert repaired							
29268	09/06/19 11/12/20	<b>Request Schedule Closed</b>	<b>Durations</b> 433.0 <b>S-to-C</b> 417.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd	Renfroe Rd District 5
Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.							
29354	09/23/19 11/19/20	<b>Request Schedule Closed</b>	<b>Durations</b> 423.0 <b>S-to-C</b> 400.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd	Sutherland Rd District 5
Culvert needs replaced, has big hole in it							
29482	10/11/19 11/17/20	<b>Request Schedule Closed</b>	<b>Durations</b> 403.0 <b>S-to-C</b> 382.0 <b>O-to-C</b>	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd	Trace Harbor Rd District 1
Need road repaired							

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29535	10/21/19 11/30/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 406.0 <b>S-to-C</b> 372.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr	Cherry Hill Dr District 3
Culvert washed out under the road close to this address							
29546	10/23/19 11/09/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 383.0 <b>S-to-C</b> 370.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd	Patrick Rd District 4
Says water stands in ditch just past 411 Patrick Rd; says it has no where to go							
29598	11/01/19 11/24/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 389.0 <b>S-to-C</b> 361.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd	Chapel Hill Rd District 3
Culvert is washing out							
29612	11/04/19 11/17/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 379.0 <b>S-to-C</b> 358.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr	Katherine Dr District 3
Culvert collapsed							
29697	11/15/19 11/16/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 367.0 <b>S-to-C</b> 347.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Needs culvert between 459 and 499. Said it is marked							
29835	12/19/19 11/30/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 347.0 <b>S-to-C</b> 313.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road	Rocky Hill Rd District 5
Needs a longer culvert, driveway too narrow							
29872	01/03/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 315.0 <b>S-to-C</b> 298.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Lake Stephens Rd	Lake Stephens Rd District 5
Need culvert repaired							

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29943	01/13/20 11/20/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 312.0 <b>S-to-C</b> 288.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert under the road, still causing flooding	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd Summerlin Rd District 5
30020	01/28/20 11/19/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 296.0 <b>S-to-C</b> 273.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is stopped up, and old metal culvert that is in bad condition causing his prperty aone with the neighbors to flood	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St Magnolia St District 3
30058	02/04/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 293.0 <b>S-to-C</b> 266.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Driveway washing out	Brown, Shirley Road Maintenance	Pardes, Tywanda Ross Dr Ross Dr District 5
30059	02/04/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 276.0 <b>S-to-C</b> 266.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need new culvert	Brown, Shirley Road Maintenance	Harkins, Larry Hanging Moss Ln Hanging Moss Ln District 3
30074	02/06/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 274.0 <b>S-to-C</b> 264.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culverts are washed out at both addresses	Brown, Shirley Road Maintenance	Browlee, Scott Spring Rd Spring Rd District 3
30075	02/07/20 11/10/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 277.0 <b>S-to-C</b> 263.0 <b>O-to-C</b>	Ditching Medium Priority  Wants the ditches cleaned out...by hand. Ditch is shallow, gas line in ditch not buried very deep.	Brown, Shirley Road Maintenance	Partridge, Bruce Cherryrose Lane Cherryrose Lane District 4
30086	02/10/20 11/12/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 276.0 <b>S-to-C</b> 260.0 <b>O-to-C</b>	Flood/Water Related Medium Priority  Road and ditches are flooding all across the road	Brown, Shirley Road Maintenance	Ben Livingston Vernon Rd Livingston Vernon Rd District 4

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30110	02/13/20 11/06/20	<b>Request Schedule Closed</b>	<b>Durations</b> 267.0 <b>S-to-C</b> 257.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30112	02/10/20 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 277.0 <b>S-to-C</b> 260.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Funchess, Sarah 625 South Deerfield Dr	South Deerfield Dr District 1
Need ditches none there: culvert no ditches							
30114	02/13/20 11/05/20	<b>Request Schedule Closed</b>	<b>Durations</b> 266.0 <b>S-to-C</b> 257.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burden, Carolyn 578 Shrock Rd	Shrock Rd District 5
Existing culvert is beginning to wash out and the ditches need cleaning because they hold water all the time rain or not							
30135	02/18/20 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 269.0 <b>S-to-C</b> 252.0 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Edge of the road in front of 156 Bardin Rd is washing out							
30157	02/20/20 11/09/20	<b>Request Schedule Closed</b>	<b>Durations</b> 263.0 <b>S-to-C</b> 250.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
Need culvert installed at the church							
30252	03/04/20 11/05/20	<b>Request Schedule Closed</b>	<b>Durations</b> 246.0 <b>S-to-C</b> 237.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Veal, Sherry 3943 Coker Rd	Coker Rd District 3
Ditch across the road at address is full of debris during heavy rains the water crosses road rather than run in the ditch							
30304	03/09/20 11/18/20	<b>Request Schedule Closed</b>	<b>Durations</b> 254.0 <b>S-to-C</b> 232.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lewis, Amanda Bo Murphy Rd	Bo Murphy Rd District 4
Requesting to have the ditch and culvert in front of house cleaned out because of flooding the front of house							

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30333	03/09/20 11/12/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 248.0 <b>S-to-C</b> 232.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Green, Ray 205 Stump Bridge Rd	Stump Bridge Rd District 5
Water is coming on to property from road and not draining through ditches							
30337	03/09/20 11/17/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 253.0 <b>S-to-C</b> 232.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hontzias, Ellen 1004 Patrick Rd	Patrick Rd District 3
Need culvert repaired							
30386	03/10/20 11/10/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 245.0 <b>S-to-C</b> 231.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wolvergon, Mitch Cauthen Rd	Cauthen Rd District 5
Culvert is washing out							
30682	04/06/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 221.0 <b>S-to-C</b> 204.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Samuels, Heather 104 Browntony Ct	Browntony Ct District 5
Request to have a sewer/drainage issue looked at that is causing erosion in the back yard							
30745	04/13/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 224.0 <b>S-to-C</b> 197.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Mally, Dianne 124 Beaver Bend	Beaver Bend District 1
126 & 124 Beaver Bend drainage pipe is stopped up							
30747	04/13/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 214.0 <b>S-to-C</b> 197.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miley, Diane 124 Beaver Bend	Beaver Bend District 1
Culvert in front of property is stopped up bubbling thru drain							
30779	04/15/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 212.0 <b>S-to-C</b> 195.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lamb, Nathan Eastside Dr	Eastside Dr District 5
Requesting to have road fixed of the unstable condition of the dips and high where cars are bottoming out							

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30827	04/21/20 11/16/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 209.0 <b>S-to-C</b> 189.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting to have ditches cleaned causing flood	Brown, Shirley Road Maintenance	Megan 178 Lake Hill Dr  Lake Hill Dr District 3
30833	04/21/20 11/30/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 223.0 <b>S-to-C</b> 189.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Road culvert is coming up out of road causing water to flood property	Brown, Shirley Road Maintenance	Pierson, Megan 967 Petrified Forest Rd  Petrified Forest Rd District 4
30852	04/22/20 11/02/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 194.0 <b>S-to-C</b> 188.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching so water can flow through culvert.	Brown, Shirley Road Maintenance	Rogers, Tina 1081 North Livingston Rd  North Livingston Rd District 3
30860	04/23/20 11/30/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 221.0 <b>S-to-C</b> 187.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln  Rabbit Run Ln District 4
30865	04/23/20 11/05/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 196.0 <b>S-to-C</b> 187.0 <b>O-to-C</b>	Ditching Medium Priority  Need to check ditch for erosion problems	Brown, Shirley Road Maintenance	J 119 Cherrybrook Dr  Cherrybrook Dr District 3
30919	04/28/20 11/30/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 216.0 <b>S-to-C</b> 182.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need extension on end of culvert	Brown, Shirley Road Maintenance	Evans, Barney Sulphur Springs Rd  Sulphur Springs Rd District 5
30924	04/28/20 11/16/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 202.0 <b>S-to-C</b> 182.0 <b>O-to-C</b>	Drainage Medium Priority  Water is standing in the ditch always: never drains	Brown, Shirley Road Maintenance	Jefferson, Brenda Harvey Crossing and N. Old Cantor  North Old Canton Rd District 1



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30979	05/04/20 11/09/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 189.0 <b>S-to-C</b> 176.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert cleaned out	Brown, Shirley Road Maintenance	Hill, Earl 301 Catlett Rd Catlett Rd District 3
31031	05/06/20 11/03/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 181.0 <b>S-to-C</b> 174.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd Powell Rd District 3
31122	05/18/20 11/16/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 182.0 <b>S-to-C</b> 162.0 <b>O-to-C</b>	Ditching Medium Priority Requesting the ditches be cleaned	Brown, Shirley Road Maintenance	Henderson, Charles 173 Henderson Rd Henderson Rd District 3
31138	05/19/20 11/10/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 175.0 <b>S-to-C</b> 161.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs culvert replaced...bent in on both sides and needs a little gravel at the mailbox...there's a dropoff there from the pavement	Brown, Shirley Road Maintenance	Dixon, Henry Banks Road Banks Rd District 5
31184	05/26/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 164.0 <b>S-to-C</b> 154.0 <b>O-to-C</b>	Drainage Medium Priority Said there is a puddle of water standing in front of her house and	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way District 3
31189	05/26/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 164.0 <b>S-to-C</b> 154.0 <b>O-to-C</b>	Drainage Medium Priority water standing in front of her house	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way Seville Way District 3
31211	05/28/20 11/12/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 168.0 <b>S-to-C</b> 152.0 <b>O-to-C</b>	Culvert Repair Medium Priority Crossdrain undermining near this address	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd Cox Ferry Rd District 4

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31244	06/02/20 11/09/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 160.0 <b>S-to-C</b> 147.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Heather Raytown Rd	Raytown Rd District 5
Creek under road is causing it to sink in/ washing away on both sides							
31257	06/03/20 11/12/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 162.0 <b>S-to-C</b> 146.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Simmons, Louisa Cauthen Rd	Cauthen Rd District 5
Needs culvert installed. Is staked and address is posted.							
31261	06/03/20 11/20/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 170.0 <b>S-to-C</b> 146.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown 118 Ramage Rd	Ramage Rd District 4
Would like to request any dirt to fill in holes in yard.							
31302	06/10/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 156.0 <b>S-to-C</b> 139.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Lucille 124 Williams Rd	Williams Rd District 5
Requesting to have old metal culvert replaced because it is bent and not letting water through							
31364	06/15/20 11/04/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 142.0 <b>S-to-C</b> 134.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jubilee Rd	Jubilee Rd District 4
At the end of the road, where culvert has been replaced							
31432	06/23/20 11/19/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 149.0 <b>S-to-C</b> 126.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr	Kirkwood Dr District 3
Culvert that goes under the road by the STOP sign is collasping							
31438	06/23/20 11/18/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 148.0 <b>S-to-C</b> 126.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watson, Paul Dry Creek Rd	Dry Creek Rd District 5
Need longer culvert							

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31454	06/24/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 152.0 <b>S-to-C</b> 125.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up, water can't flow through	Brown, Shirley Road Maintenance	Mona Johnstone Dr  Johnstone Dr District 3
31455	06/24/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 135.0 <b>S-to-C</b> 125.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed -169 Pineview Circle	Brown, Shirley Road Maintenance	Atkinson, Justin 535 Hwy 49  Pineview Cir District 4
31474	06/26/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 133.0 <b>S-to-C</b> 123.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need cuvert installed staked with white flags	Brown, Shirley Road Maintenance	Shearrill, Micheal 678 Dry Creek Rd  Dry Creek Rd District 5
31544	07/09/20 11/09/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 123.0 <b>S-to-C</b> 110.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert needs cleaning out	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd  Renfroe Rd District 5
31564	07/13/20 11/17/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 127.0 <b>S-to-C</b> 106.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert replaced at the mailbox	Brown, Shirley Road Maintenance	Lynzey, Adams 43 Greystone Dr  Greystone Dr District 3
31569	07/14/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 122.0 <b>S-to-C</b> 105.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch needs to be cleaned out beacuse water just sits and doesn't drain	Brown, Shirley Road Maintenance	Harris, Keira 300 Twins Lakes Dr  Twin Lakes Dr District 1
31570	07/14/20 11/13/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 122.0 <b>S-to-C</b> 105.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed on new property	Brown, Shirley Road Maintenance	Densford, Tye Rocky Hill Rd  Rocky Hill Rd District 5

# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31575	07/14/20 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 122.0 <b>S-to-C</b> 105.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up	Brown, Shirley Road Maintenance	Hudson, Mary Francis Rd  Francis Rd District 5
31628	07/27/20 11/17/20	<b>Request Schedule Closed</b>	<b>Durations</b> 113.0 <b>S-to-C</b> 92.0 <b>O-to-C</b>	Drainage Medium Priority  Need culvert replaced under Clarkdell Rd causing flooding to his home	Brown, Shirley Road Maintenance	Hillild, Jerry 119 Bear Creek Cir  Bear Creek Cir District 1
31634	07/28/20 11/09/20	<b>Request Schedule Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 91.0 <b>O-to-C</b>	Drainage Medium Priority  Pipe is eroding and stopped up	Brown, Shirley Road Maintenance	Buck, David 127 Lazy Oaks Rd  Lazy Oak Ln District 3
31679	08/03/20 11/19/20	<b>Request Schedule Closed</b>	<b>Durations</b> 108.0 <b>S-to-C</b> 85.0 <b>O-to-C</b>	Limb Cutting Medium Priority  From Natchez Trace to Ratliff Ferry store limbs are hanging too low, scrubbing their vehicle's	Brown, Shirley Road Maintenance	Brent, Bailey Ratliff Ferry Rd  Ratliff Ferry Rd District 5
31712	08/06/20 11/16/20	<b>Request Schedule Closed</b>	<b>Durations</b> 102.0 <b>S-to-C</b> 82.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed have additional culvert to be installed also.	Brown, Shirley Road Maintenance	Ssik, Kasy 750 Twelve Oaks Rd  Twelve Oaks Rd District 4
31713	08/06/20 11/30/20	<b>Request Schedule Closed</b>	<b>Durations</b> 116.0 <b>S-to-C</b> 82.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need new culvert, old one rusted and collapsed	Brown, Shirley Road Maintenance	Sutton, Dewayne Pine Grove Rd  Pine Grove Rd District 5
31715	08/06/20 11/05/20	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 82.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert replaced has a concrete drive.	Brown, Shirley Road Maintenance	Harris, Matt 453 Smith Carr Rd  Smith Carr Rd District 4

# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31771	08/17/20 11/16/20	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 71.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Saxton, Bryant Germantown Rd Germantown Rd District 3
31833	08/27/20 11/17/20	<b>Request Schedule Closed</b>	<b>Durations</b> 82.0 <b>S-to-C</b> 61.0 <b>O-to-C</b>	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Logan, Bryan Normandy Cir Normandy Cir District 3
31846	08/28/20 11/19/20	<b>Request Schedule Closed</b>	<b>Durations</b> 83.0 <b>S-to-C</b> 60.0 <b>O-to-C</b>	Limb Cutting Medium Priority Limbs need cutting back some off the road at the corner of Gluckstadt Rd and Kristen Hill	Brown, Shirley Road Maintenance	Stacy, Lee Ann Gluckstadt Rd Gluckstadt Rd District 3
31870	09/02/20 11/27/20	<b>Request Schedule Closed</b>	<b>Durations</b> 86.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Shavers, James 1283 Robinson Rd 1283 Robinson Rd District 4
31871	09/02/20 11/16/20	<b>Request Schedule Closed</b>	<b>Durations</b> 75.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Clerk, Christopher Lottville Rd Lottville Rd District 5
31877	09/02/20 11/12/20	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Densford, Tye Rocky Hill Rd Rocky Hill Rd District 5
31878	09/02/20 11/02/20	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 55.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Need culvert cleaned out, water not flowing through	Brown, Shirley Road Maintenance	Mona Johnstone Dr Johnstone Dr District 3

# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
31893	09/04/20 11/04/20	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 53.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Minnie 581 Yandell Rd	Yandell Rd District 1
Requesting to have gravel on driveway culvert that has washed out							
31896	09/04/20 11/23/20	<b>Request Schedule Closed</b>	<b>Durations</b> 80.0 <b>S-to-C</b> 53.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln	Johnson Ln District 4
Culvert is caving in							
31904	09/08/20 11/10/20	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 49.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Young, Robert East Ridge Cir	East Ridge Cir District 3
Asphalt broken into pieces at the top of the driveway							
31919	09/10/20 11/20/20	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Rodgers, Tina 1119 Livingston Vernon Rd	Livingston Vernon Rd District 4
ditches are clogged with tree limbs and debris							
31920	09/10/20 11/17/20	<b>Request Schedule Closed</b>	<b>Durations</b> 68.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Matthews, Rena St Catherine Rd	St Catherine Rd District 5
Needs gravel on road							
31924	09/14/20 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 43.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Penn, Kent Rankin Rd	Rankin Rd District 5
Need culvert replaced							
31926	09/14/20 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 43.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Rouser, Joseph Rouser Rd	Rouser Rd District 3
Requesting to have ditched cleaned for better water flow							

# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
31927	09/14/20 11/30/20	Request Schedule Closed	77.0 S-to-C 43.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Rouser, Joseph Rouser Rd	Lubertha Rd District 3
Requesting to have ditched cleaned for better water flow							
31929	09/14/20 11/05/20	Request Schedule Closed	52.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wilkinson, Jamie 117 Germantown Rd	Germantown Rd District 3
Reporting culvert on road near address is eroding/washing out on the sides and underneath							
31932	09/15/20 11/30/20	Request Schedule Closed	76.0 S-to-C 42.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Greenwood, Clyde Robinson Rd	Robinson Rd District 4
Need culvert installed							
31936	09/15/20 11/30/20	Request Schedule Closed	76.0 S-to-C 42.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hawkins, Larry Hanging Moss Ln	Hanging Moss Ln District 3
Need culvert installed							
31948	09/16/20 11/13/20	Request Schedule Closed	58.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Robert 108 Magnolia St	Magnolia St District 3
Culvert is stopped up may it needs replacing.							
31952	09/17/20 11/20/20	Request Schedule Closed	64.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Myers, Jimmy 1241 Pocahontas Rd	Pocahontas Rd District 4
Need asphalt place back over culvert and at gate.							
31962	09/18/20 11/20/20	Request Schedule Closed	63.0 S-to-C 39.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Christian, Josh Hackberry Dr	Hackberry Drive District 2
Pot holes, and asphalt broken into pieces							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
31974	09/21/20 11/09/20	<b>Request Schedule Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clerk, Naomi Rocky Hill Rd	Rocky Hill Rd District 5
Requesting for longer culvert, She said the gravel is washing off the ends of her culvert, making her driveway narrow.							
31995	09/22/20 11/13/20	<b>Request Schedule Closed</b>	<b>Durations</b> 52.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Yandell Rd	Yandell Rd District 1
Pot hole on this road down by Bradshaw							
31996	09/22/20 11/20/20	<b>Request Schedule Closed</b>	<b>Durations</b> 59.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Porter, Yameka Finn St	Finn St
Pot hole in front of her driveway							
32000	09/22/20 11/23/20	<b>Request Schedule Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Hudson, Willie Terri Rd	Terri Rd District 4
Culvert needs cleaning out or replaced							
32010	09/24/20 11/06/20	<b>Request Schedule Closed</b>	<b>Durations</b> 43.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lee, Patricia 114 Loring Rd Ext	Loring Rd Ext District 5
Needs ditches on road.							
32011	09/24/20 11/05/20	<b>Request Schedule Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Page, Charles Dock Chinn Rd	Dock Chinn Rd District 5
When it rain steady the road becomes flood at the culvert at the beginning of road							
32012	09/24/20 11/19/20	<b>Request Schedule Closed</b>	<b>Durations</b> 56.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Chapman, Mario Sunset Ave	Sunset Ave District 4
House is been flood near the creek by the house							



# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32015	09/24/20 11/19/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 56.0 <b>S-to-C</b> 33.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert washed out	Brown, Shirley Road Maintenance	Johnson, Carlett Stump Bridge Rd  Stump Bridge Rd District 5
32019	09/25/20 11/24/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 60.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up	Brown, Shirley Road Maintenance	Hall, Perry Sulphur Springs Rd  Sulphur Springs Rd District 5
32020	09/25/20 11/16/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 52.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert replaced, need ditching	Brown, Shirley Road Maintenance	Godwin, Jean North Old Canton Rd  North Old Canton Rd District 1
32052	09/30/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 54.0 <b>S-to-C</b> 27.0 <b>O-to-C</b>	Drainage Medium Priority  Need ditch straighten so water can drain. He would love to meet with the Road Manager	Brown, Shirley Road Maintenance	Saxton, Bryan 266 Germantown Rd  Germantown Rd District 3
32061	10/01/20 11/05/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 26.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert going under the road close to this address is washing away	Brown, Shirley Road Maintenance	Kelly, Glen Quail Rd  Quail Rd District 5
32085	10/06/20 11/04/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 29.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Dig Out Medium Priority  Culvert on Dogwood Ct, right at Lake Mannsdale is caving in	Brown, Shirley Road Maintenance	Doty, B.D. Dogwood Ct  Dogwood Ct District 3
32093	10/06/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert stopped up	Brown, Shirley Road Maintenance	Cook, Pearline 141 Old Hwy 16  Old Hwy 16 District 5

# Madison County Road Department

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32110	10/08/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 46.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Johnson, Carlett 1338 Stump Bridge Rd Stump Bridge Rd District 5
32111	10/08/20 11/04/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 27.0 <b>S-to-C</b> 19.0 <b>O-to-C</b>	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Mckay, Joann 262 Camden Rd Camden Rd District 5
32120	10/12/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Jean N Old Canton Rd North Old Canton Rd District 1
32130	10/13/20 11/04/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 22.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Repair Medium Priority Needs repair at end of driveway	Brown, Shirley Road Maintenance	Delores Rocky Hill Rd Rocky Hill Rd District 5
32133	10/13/20 11/09/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 27.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Limb Cutting Medium Priority Needs limb cutting on road behind his house, says it is on county's right of way	Brown, Shirley Road Maintenance	Mr. Joe Bear Creek Circle Bear Creek Cir District 1
32137	10/14/20 11/10/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 27.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching on sides of culvert so water can drain	Brown, Shirley Road Maintenance	Powers, Thomas Adams Lane Adams Ln District 5
32140	10/15/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Turner, Tyler Sanctuary Cir Sanctuary Cir

# Madison County Road Department

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## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
32148	10/15/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 39.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thompson, Perry 460 Miggins Rd	Miggins Rd District 1
Need culvert installed, He wants to know what size will be installed. Customer will purchase second culvert to make circoar drive.							
32161	10/19/20 11/19/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Rivers, Demarcus Deer Rd	Deer Rd District 5
Need culvert installed							
32166	10/19/20 11/05/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 17.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Dobson Jr, Willie Lottville Rd	Lottville Rd District 5
Culvert is crushed in							
32181	10/20/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 34.0 <b>S-to-C</b> 7.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams Goodloe Rd	Goodloe Rd District 5
Need culvert installed							
32184	10/21/20 11/06/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 16.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Simpson Harris Sudvision Rd	Harris Subdivision Rd District 4
Culvert has gotten worst, has collasped all the way down leaving a huge hole causing problem							
32188	10/23/20 11/23/20	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 4.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ogburn, Russell Old Yazoo City Rd	Old Yazoo City Rd District 4
Need culvert installed							

**Open Requests:** 125      **190.4 S-to-C Average Duration**  
**171.2 O-to-C Average Duration**

# Madison County Road Department

Reporting Dates 11/02/20 through 11/30/20

## Service Request Schedule Summary

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### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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<b>Total Requests:</b>	<b>125</b>	<b>190.4 S-to-C Average Duration</b>			
		<b>171.2 O-to-C Average Duration</b>			